

Privacy Policy

Digital Creations FZE - Events Management, Exhibitions & Conference

Entity: Digital Creations FZE

Compliance: UAE Data Protection Law

Effective Date: September 14, 2026

Contact: info@dcreationsdxb.com

1. Overview & Information We Collect

Digital Creations FZE is committed to protecting your personal data in compliance with applicable United Arab Emirates data privacy regulations. We collect personal information necessary to deliver ticketing, masterclasses, and event access.

- **Account & Booking Data:** Full name, email address, phone number, residential/business address, and date of birth (or age verification).
- **Parental/Guardian Details:** Contact details and written consent records for minor attendees (aged 11–17).
- **Payment Information:** Financial data is processed securely via PCI-DSS compliant third-party payment gateways. Digital Creations FZE does not store raw credit card numbers on its servers.
- **Technical & Analytical Data:** IP address, browser type, device identifiers, and site interaction cookies.

2. How We Use Your Information

We process your personal information for the following specific purposes:

- To issue electronic tickets, verify entry at physical and virtual venues, and process payments.
- To send transactional updates, venue instructions, schedule changes, and emergency notifications.
- To capture and manage media releases (photos/videos) recorded during live sessions for promotional purposes.
- To comply with UAE legal, tax, and corporate auditing mandates.

3. Data Sharing & Third-Party Processors

We do not sell, rent, or trade your personal data. We share information only with authorized service providers necessary to operate our platform:

- **Payment Service Providers:** Secure payment gateways operating in the UAE.
- **Virtual Platform Providers:** Video streaming and event platforms for virtual masterclasses.
- **Venue & Security Partners:** Physical venue security teams for guest list registration and access control.

4. Data Security & Protection of Minors

We implement technical and organizational measures (including SSL encryption and access controls) to safeguard data. Information relating to minor attendees is stored securely and handled with enhanced confidentiality standard protocols.

5. User Rights & Data Retention

You have the right to request access to your personal data, request correction of inaccurate records, or request deletion of data subject to statutory UAE record-keeping obligations. For privacy queries, contact info@dcreationsdxb.com.