

Terms & Conditions of Sale and Event Attendance

Digital Creations FZE - Events Management, Exhibitions & Conference

Legal Entity: Digital Creations FZE

Jurisdiction: Dubai, United Arab Emirates

Effective Date: September 14, 2026

Primary Currency: AED (UAE Dirham)

1. Registration, Tickets, and Pricing

All ticket sales, event registrations, and physical or virtual operations are managed exclusively by **Digital Creations FZE**. By purchasing a ticket or attending an event, you agree to these legally binding terms.

- **Billing Currency:** All ticket transactions, fees, and charges are billed in United Arab Emirates Dirhams (**AED**) unless explicitly stated otherwise during checkout.
- **Age Requirements & Minors:** Events are generally open to attendees aged 11 years and older. For participants under the age of 18, a parent or legal guardian must consent to registration and assume full legal responsibility for compliance.
- **Ticket Validity:** Tickets represent a limited, revocable license to access the specified masterclass or workshop.

2. Refund, Cancellation, and Transfer Policy

We maintain a strict, structured refund policy to protect administrative overhead and venue booking commitments:

- **100% Refund:** Cancellations requested **7 full days or more** prior to the scheduled event start date.
- **50% Refund:** Cancellations requested between **3 to 7 days** prior to the scheduled event start date.
- **Non-Refundable:** Cancellations requested within **72 hours** of the scheduled event start time are strictly non-refundable.

Ticket Transfers: Tickets are fully transferable to another person without prior written notice or email approval, provided the incoming attendee presents the valid ticket at the venue entrance.

Organizer Cancellation or Rescheduling: If Digital Creations FZE cancels or postpones an event due to low enrollment, instructor illness, venue unavailability, or force majeure, ticket holders will receive their choice of a **100% full refund** or a credit transfer to a future masterclass date.

3. Code of Conduct, Safety, and Media Release

- **Zero-Tolerance Removal:** Management reserves the right to refuse entry or immediately eject any attendee, parent, or guardian from physical or virtual premises without a refund for unruly, disruptive, or disrespectful behavior toward staff, speakers, or participants.
- **Media and Photo Consent:** Attendees (and guardians of minor attendees) grant Digital Creations FZE full rights to capture photography, audio, and video recordings during live sessions. These materials may be used for marketing, promotional campaigns, social media, and internal training materials without financial compensation.

4. Virtual and Hybrid Event Access Rules

- **Access Security:** Streaming links, webinar credentials, and access passcodes are unique to the purchasing attendee. Sharing access link credentials will result in immediate termination of access without a refund.
- **Live-Only Format:** All virtual and hybrid workshops are conducted strictly as live events. No post-event recording playbacks or downloadable archives are provided unless explicitly offered in specific program packages.

5. Intellectual Property & Educational Scope

- **Proprietary Content:** All presentation materials, workbooks, slide decks, templates, and frameworks remain the exclusive intellectual property of Digital Creations FZE. Unauthorized copying, distribution, recording, or commercial resale is strictly prohibited.
- **Educational Disclaimer:** Training programs are for educational and skill-building purposes only. Digital Creations FZE makes no representations or guarantees regarding specific financial, business, or academic outcomes resulting from attendance.